



**2019 Fall Conference Agenda\***  
***Celebrating 50 Years***

**Sunday, November 3, 2019**

Executive Board Meeting

Board Dinner

**Monday, November 4, 2019**

**Conference Check-In**  
Business Partner Exhibits Open  
**New Member Reception**

Welcome & Opening Remarks

General Session: Inclusive Leadership

**President's Reception**

**Tuesday, November 5, 2019**

*Breakfast*

**General Sessions:**  
Legislative Update  
EASFAA Update  
State Update Sessions

Break Out Sessions I: Customer Service  
Front Office Customer Service  
Verification  
Professional Development

**General Sessions:**  
**NASFAA UPATE**  
**Lunch/Business Meeting**

Break Out Sessions II: Mental Health in the Workplace  
Mental Health in the Workplace  
Student Employment  
Verbal Judo

Break Out Sessions III: Financial Aid: Now & Then  
Financial Wellness  
Diversity Training

Borrower Defense To Repayment Rule Impact on IHLs and Students  
Integrated Student Services: Exploring Integration on Community College Student Success

**50<sup>th</sup> Anniversary Celebration Dinner**  
***Keynote Speaker: Kai Jackson***

**Wednesday, November 6, 2019**

*Breakfast*

Sector Meetings

**Department of Education Federal Update**

Departure Message

*\*Agenda is subject to change.*